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| **Dear guests** The novel coronavirus (COVID-19) is currently spreading in Japan. In Tochigi Prefecture, COVID-19 cases with unknown source of infection have been reported consecutively. To stop the spread of COVID-19, please take the precautionary measures. **１．Take precautionary measures**You must wear a mask, wash your hands properly, disinfect thoroughly and so on. **2．If you feel unwell** If you realize that you have symptoms like cough or fever, please visit a nearby hospital or clinic immediately. On the following Japan National Tourism Organisation（JNTO）website, you will be able to search for medical institutions that accept foreign patients. <http://www.jnto.go.jp/emergency/eng/mi_guide.html>※Language option on JNTO website: English, Traditional Chinese, Simplified Chinese, Korean **3．If you cannot communicate with others and feel frustrated**When you try to tell the hotel staff or clinic staff your symptoms and they do not understand what you are trying to say, please call 【**COVID-19 Hotline**】（24-hour hotline, 19 languages available）. **【COVID-19 Hotline】****028-678-8282**（24-hour hotline）**19 Languages Available**: English, Chinese, Vietnamese, Tagalog,Portuguese, Spanish, Korean, Nepalese, Thai, Indonesian, Burmese,Cambodian, Malay, Mongolian, Russian, French, German, Italian, Sinhalese |